

CS Acrovyn® Doors

Limited Lifetime Warranty

Thank you for purchasing CS Acrovyn® Doors. Every detail of an Acrovyn® Door (hereinafter, the "Product" or "Door") reveals careful construction and a commitment to quality. Subject to the conditions and restrictions set forth herein, Construction Specialties, Inc. ("CS") offers a limited lifetime warranty (this "Limited Warranty") against defects in materials and workmanship.

Inclusions

CS warrants to the original purchaser, subject to the conditions and restrictions contained herein, that each Door sold by CS shall be free from defects in materials and workmanship for the lifetime of its original installation. This Limited Warranty covers:

1. Delamination of the surface skin or substrate of the Door;
2. Telegraphing of the surface skin of the Door;
3. Decomposition and/or separation of the Door's core material and its components;
4. Color change of the skin material of the Door (unless subjected to ultraviolet light);

Terms

This Limited Warranty:

1. Specifically excludes indirect, incidental, consequential, collateral and punitive damages, losses, injury or costs of any nature relating to defective or damaged Doors.
2. Does not apply to the exclusions set forth below under the heading "Exclusions" and does not apply to Products that are improperly installed, stored, maintained or cared for.
3. Shall not cover the replacement or repair of any Door without the express written consent of CS.

Special "Edge of a Lifetime" Edge Cover Warranty

Subject to the terms and conditions set forth in this Limited Warranty, if an Acrovyn® edge cover is ever damaged, CS shall supply a replacement Acrovyn® edge cover at no cost to the original purchaser (or original owner, as applicable). This Edge of a Lifetime coverage begins one (1) month after the initial installation date. Labor not included. Stainless steel edges not included. Damage due to installation error, product abuse, product misuse, and/or use of cleaners containing abrasives, alcohol or other organic solvents are excluded from this Limited Warranty. CS will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental, consequential, collateral or punitive damages, losses, injury or costs of any nature relating to damaged edging.

Allowable Tolerances

Acrovyn® Doors are subject to the allowable tolerances set forth below. This Limited Warranty does not cover any Product which has been exposed to conditions that exceed allowable tolerances for temperature and/or humidity. No alleged defect shall be considered a defect in material or workmanship under this Limited Warranty if the Door has been produced by the manufacturer within the allowable tolerances set forth herein.

1. Size tolerances (nominal length, width and thickness): $\pm 1/16"$.
2. Square-ness tolerance: diagonal measurement difference will not exceed $1/8"$.
3. Stile, rail and show-through (telegraphing) on Doors shall not be considered a defect unless the faces of the Door varies from a true plane in excess of $.010"$ in any three-inch span ($.25\text{mm}$ in any 76mm span) using a straight-edge and feeler gauge.
4. Factory hardware preparation: a plus $1/32"$ minus $0"$ tolerance will be allowed on hinge and lock front preparation cutouts. A $\pm 1/32"$ tolerance will be allowed on hinge and lock front locations.

Warp Tolerances

Subject to the applicable exclusions below, warp is a defect only when it exceeds $1/4"$ of an inch of the door plane. Warp is defined as any distortion within the Door itself and it does not refer to the Door in relation to the frame or jamb in which it was hung. The term warp shall include bow, cup, and twist. Warp is measured by placing a straightedge/string on the concave face and determining the maximum distance for the straightedge/string to the door face.

Allowable warp tolerances for 1-3/4" (44 mm) thick Doors:

1. $1/4"$ (6.4 mm) maximum for any 3'-6" x 7'-0" (1067 mm x 2134mm) or smaller Door
2. $1/4"$ (6.4 mm) maximum in any 3'-6" x 7'-0" (1067 mm x 2134mm) section in any Door larger than 3'-6" x 7'-0" (1067 mm x 2134mm)

Allowable warp tolerances for 1-3/8" (35 mm) thick Doors:

1. $1/4"$ (6.4 mm) maximum for any 3'-0" x 7'-0" (914mm x 2134mm) or smaller Door
2. $1/4"$ (6.4 mm) maximum in any 3'-0" x 7'-0" (914mm x 2134mm) section in any Door larger than 3'-0" x 7'-0" (914mm x 2134mm)

Note: Because a temporary warp condition may occur as the Door adjusts to local humidity and temperature conditions following installation, if a claimed defect is due to warping, CS reserves the right to defer determination of and remedy for the defect for a period up to twelve (12) months from the date the Door was installed.

Exclusions

This Limited Warranty does not cover or apply to the following:

1. Doors stored under conditions other than those outlined in the CS Transport, Storage, Installation, Cleaning and Maintenance Instructions.
2. Doors stored for more than six months.
3. Exposure of the Door to conditions that exceed the allowable tolerances for humidity and temperature noted herein. See the Transport, Storage, Installation, Cleaning and Maintenance Instructions section for more information.
4. Normal wear and tear, including, but not limited to, dents, mars, abrasion and wear-through of the face surface, as well as deterioration for reasons other than defects in material or workmanship of the Door itself.
5. Doors prepped for corner flushbolts. The use of corner flushbolts is not recommended for use in wood doors and will not be warranted as their required mortise machining weakens the structural integrity of any wood door. To maintain this Limited Warranty, use of an equivalent extension flushbolt typically used with hollow metal doors is required. For more guidance please contact CS.
6. Defects caused by a failure to provide a suitable installation environment for the Doors.
7. Doors for use in exterior applications. An exterior door is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
8. Warp occurring on any of the following:
 - a. Doors wider than 4' and longer than 8'.
 - b. Doors hung without a hinge or pivot for every 30" of door height.
 - c. Doors with different face materials on opposite sides of the Doors.
9. Doors that are improperly hung or do not swing freely.
10. Doors with the following cutouts:
 - a. Cutouts for lights (lites) and/or louvers which are nearer than 5" to any edge of the Door.
 - b. Cutouts having less than the stated minimums between adjacent cutouts for unit locks, closures, lights (lites), louvers or other hardware cutouts.

- c. Cutout areas exceeding 40% of the area of the Door face. However, this exclusion may be waived by CS, in its sole discretion, in writing in advance of purchase if certain conditions are satisfied.
11. Doors with concealed closers deeper than 2" or wider than 1-¼" or machined pockets that leave less than ¼" thick cavity walls.
 12. Fading due to exposure to ultraviolet light sources.
 13. Incompatibility of hardware with a particular door construction. For example, Doors must be vertically attached to frame with three (3) hinges/pivots installed for up to 90" of door height. For Doors taller than 90", an additional hinge/pivot must be installed for every additional 30" of door height or portion thereof.
 14. Doors altered, repaired or modified without the express written consent of CS.
 15. Repair or replacement of the Door or components due to normal wear and tear or due to the fault or negligence of the original purchaser, original owner or other third parties such as installers.
 16. Doors shipped outside of North America in non-climate controlled containers.
 17. Barrier-Resistant doors installed in abusive environments such as security or detention rooms.

Transport, Storage, Installation, Cleaning and Maintenance Instructions

The remedies mentioned herein are valid only when Products covered by this Limited Warranty are properly stored, installed and maintained. There are additional exclusions which apply to this Product contained in the Transport, Storage, Installation, Cleaning and Maintenance Instructions. If you have not received a copy of the Transport, Storage, Installation, Cleaning and Maintenance Instructions please contact CS for a copy of this publication or download it at our website <http://www.c-sgroup.com/acrovyn-doors/resources>.

This Limited Warranty does not cover, and CS will not be liable for, a Product that has been damaged by any of the following:

1. Failure to properly store Doors on a flat level surface in a dry, well ventilated building;
2. Accident, mishandling or improper use;
3. Failure to maintain humidity on both sides of an interior door at a consistent level, which must not be less than 25% nor greater than 55%;
4. Failure to maintain temperature on both sides of an interior door at a consistent level, which must not be less than 50°F and nor greater than 90°F;
5. Improper installation or maintenance;
6. Negligent operation;
7. Use of the Product for purposes other than those for which it was designed;
8. Unauthorized attachments or modifications;
9. Bow or non-alignment of the frame or jamb in which the Door is hung;
10. Any product components or parts not manufactured by CS;
11. Fire, flood, earthquake, storms, tornado, acts of nature, vandalism or any other cause or condition, whether naturally occurring or man-made, beyond the control of CS; or
12. Any other abuse or misuse by the original purchaser or original owner, as applicable.

All disclaimers and exclusions contained herein apply under all conditions.

Limitations of Liability

THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. IN NO EVENT WILL CS BE RESPONSIBLE FOR OR LIABLE TO ANYONE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, COLLATERAL, OR PUNITIVE DAMAGES OF ANY KIND, WHETHER BY NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE, EVEN IF CS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOSS OF GOODWILL, LOSS OF PROFITS, INTERRUPTION OF BUSINESS, OR ANY OTHER SIMILAR INDIRECT FINANCIAL LOSS). THIS WARRANTY SETS FORTH THE MAXIMUM LIABILITY OF CS FOR ITS PRODUCTS, WHICH WILL NOT EXCEED THE NET PURCHASE PRICE OF THE DEFECTIVE PRODUCT. THE REMEDIES CONTAINED HEREIN SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER.

Claim Procedure

To initiate a claim under this Limited Warranty, contact the distributor or contractor from whom you purchased the Doors. If no corrective action has been taken within a reasonable time, contact: CS Door Division at (800) 416-6586 or fax to (908) 849-4285. When contacting the CS Door Division, please:

1. Identify the Product that is involved, the date, the name of the distributor or contractor from which it was purchased, and the purchase price, if known;
2. Provide a complete description of the claimed defect, including photos and sketches whenever available;
3. Identify yourself and those persons who have already been contacted and state what attempts have already been made to correct the problem;
4. Provide the address where the Product can be inspected;
5. Provide a phone number or e-mail address where you can be contacted.

CS will investigate your claim and within sixty (60) days after notification and take appropriate action. CS may charge a fee for any onsite inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this Limited Warranty, the inspection fee will be waived.

Should a Product be proven defective during the warranty period, your remedies will be limited to the following, selection of which is at the sole discretion of CS:

1. Repair of the defective Product free of charge; or
2. Replacement of the defective Product and, with preapproval, payment of a reasonable allowance (determined by CS) for removal and re-hanging; or
3. Reimbursement of the purchase price for the defective Product.

These remedies are the only remedies available for breach of this Limited Warranty or under any other legal theory. The total liability of CS will not exceed the net purchase price of the defective Product.

Warranty Ownership

This Limited Warranty extends to the original purchaser. The term "original purchaser" means the contractor, distributor or purchaser of the Product. This Limited Warranty is not assignable or transferable other than to the original owner. The term "original owner" means the person or entity who is the initial owner of the structure into which the Product is installed (which may or may not be the original purchaser). The failure of the original purchaser to provide the original owner with this Limited Warranty will not subject CS to any express or implied warranties or to any liabilities or remedies in excess of those provided herein.

This Limited Warranty allocates the risk of product failure between CS, the original purchaser and ultimate users of this Product. This allocation is recognized by and reflected in the price of the Product. The original purchaser of this Product and any permitted assignee of this Limited Warranty acknowledge that they have read and understand this Limited Warranty and agree to be bound by its terms.

Note: Should the Product be deemed a "consumer product" as may be covered by the Magnuson-Moss Warranty Act, please be advised that: (1) some states do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, such that the above limitations may not fully apply to you; and (2) this Limited Warranty gives you specific legal rights and you may have other rights which vary from state to state.

CS is one of the world's leading suppliers of doors, and door and wall protection products. We will gladly offer assistance and advice upon request. Please visit our website at www.c-sgroup.com for more information on CS products.