

CS Acrovyn® Door Quick Ship Program

1.0 Parameters and Order Requirements:

- 4 week lead time for eligible orders
- Up to 20 doors: 20 singles/10 pairs (or a combination thereof) and a maximum of 1 order per week per facility. *See 2.0 for eligible sizes.*
- Acrovyn “Chameleon” (simulated wood grain) colors only
- Acrovyn Door-specific machining sheets are required at time of order. Sheets must include full and complete information (color, fire ratings, hardware templates, hardware locations, door location numbers, handing and pre-fit door dimensions)
- Acrovyn-wrapped vision kit cover colors:
372 Classic Maple, 373 Amber Cherry, 375 Autumn Maple, 383 Vintage Walnut, 399 Cherry, 410 Brushed Silver, 701 Ginger Root, 949 White and 997 Irish Cream

2.0 Eligible leaf and kit sizes (if applicable):

NR/20	45/60/90	Lite Kits
Singles	Singles	3" x 33"
2/0 x 6/8, 7/0	3/0 x 7/0	4" x 24"
2/6 x 6/8, 7/0	3/6 x 7/0	4" x 25"
3/0 x 6/8, 7/0	3/8 x 7/0	5" x 20"
3/6 x 6/8, 7/0	4/0 x 7/0	6" x 30"
3/8 x 6/8, 7/0	Pairs	10" x 10"
3/10 x 6/8, 7/0	6/0 x 7/0	22" x 28"
4/0 x 6/8, 7/0	7/0/ x 7/0	22" x 30"
Pairs	7/4 x 7/0	24" x 30"
4/0 x 6/8, 7/0	8/0 x 7/0	
5/0 x 6/8, 7/0		
6/0 x 6/8, 7/0		
7/0 x 6/8, 7/0		
7/4 x 6/8, 7/0		
7/8 x 6/8, 7/0		
8/0 x 6/8, 7/0		

3.0 Exclusions:

Custom & solid colors	Lead-lined doors
stained/veneered kit lite kit frames	Behavioral health doors
Concealed vertical rod preps	Panel doors
Glazing	AgriFiber & FSC cores
Stainless steel edges	Metal astragals

[FAQ →](#)

4.0 Quick Ship Program (“QSP”) Frequently Asked Questions

1. *How do I determine if an order is QSP eligible?*

Review 1.0, 2.0 and 3.0 on page 1. If a door order meets the listed requirements, the order is QSP eligible. For special circumstances, please call us directly at 800-972-7214 for immediate assistance.

2. *How much faster are doors shipped when using the QSP?*

A QSP order will ship within 4 weeks from the time the **complete order** is entered into the system.

3. *Four doors of a twenty door order are panel doors (a specialty model) and thus not QSP eligible. Does this mean the entire order is not eligible?*

No. If approved by the Customer, we can ship the sixteen eligible doors within the QSP lead-time. The remaining doors will follow the standard lead time of that model.

4. *Is there an upcharge for the Quick Ship Program?*

Not at this time. However, if CS is asked to utilize an expedited shipping method the cost(s) will be forwarded on to the Customer.

5. *If my order is missing bits of machining information can I still submit the order to “get it in the system” while I work on obtaining it?*

Yes, you may submit an incomplete order to get the order in the system and to receive an order number and acknowledgement. But, please be advised that the QSP’s 4 week lead time **does not begin** until the day all required information is received by the planning office.

6. *My Customer wants ten custom barrier-resistant doors with stainless steel edges to be quick-shipped. Is this possible?*

Please review the requirements on page 1 of this document to determine if the order qualifies for the QSP. In this case, Barrier-Resistant Acrovyn Doors (and all specialty models) are excluded as they are custom built. Stainless steel edges are also excluded as they too are custom. Please contact our office if a circumstance arises where an otherwise non-QSP eligible order requires an expedited lead time. Although no guarantees can be made, our office will explore every available option to help meet the deadline.