

C/S Acrovyn® Doors

Construction Specialties, Inc. Acrovyn Flush Doors Limited Lifetime Warranty

Congratulations on your choice of C/S Acrovyn Flush Doors. Every detail of a C/S door reveals careful construction and our commitment to superior quality. That is why C/S is offering a Lifetime warranty against defects in material or workmanship. For the purpose of this warranty the C/S shall mean Construction Specialties, Inc.

C/S Standard Acrovyn Flush Door Warranty

C/S warrants, subject to the conditions and restrictions contained below, that each door sold by C/S shall be free from defects in materials or workmanship for the Lifetime of its original installation.

Lifetime Warranty applies to 1) Delamination of the surface skin or substrate of the door; 2) Glue separation; 3) Decomposition of the core material; 4) Color change of the skin material unless subjected to ultra violet light sources; 5) Structural failure of door.

Should a C/S door be proven defective during the warranty period, the buyer's remedies will be limited to the following at C/S's option: (1) repair of the defective product; (2) replacement of the defective product, including the cost of shipping to the distributor or person making the warranty claim and a reasonable allowance for removal and re-hanging; or (3) reimbursement of the purchase price. These remedies are the only remedies available for breach of warranty or any other legal theory. The total limit of liability to the C/S shall not exceed the net purchase price of the defective product.

C/S products are sold subject to allowable tolerances. This warranty does not cover any product produced within the "Allowable Tolerances", as defined and set forth below.

In addition, this warranty does not apply to certain exclusions set forth below under the heading "Exclusions" and does not apply to products that are improperly installed, stored, maintained or cared for.

This warranty shall not cover the replacement or repair of a C/S product without the express written consent of the C/S.

In no event shall C/S be responsible for installation, replacement of edges or similar activities connected with the replacement of the door, without the written approval of the C/S. C/S will not pay for any expense relating to the removal or rehanging of a door when any defect for which the door is being rejected was apparent prior to installation. Subsequent repair or replacement of the product is warranted for ninety (90) days or for the remainder of this warranty, whichever period is longer.

Allowable Tolerances

1. Size tolerances: nominal length, width and thickness $\pm 1/16$ "
2. Squareness tolerance: diagonal measurement difference will not exceed 1/8".
3. Stile, rail and show-through (telegraphing) on doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.
4. Factory hardware preparation: a plus 1/32" minus 0" tolerance will be allowed on hinge and lock front preparation cutouts. A $\pm 1/32$ " tolerance will be allowed on hinge and lock front locations.



5. Humidity on both sides of an interior door must be at a consistent level and not be less than 25%, nor greater than 55%. Temperature must not be less than 50°F, nor greater than 90°F.

Warp Tolerances

Warp is a defect only when it exceeds ¼" of the door plane. Warp is defined as any distortion within the door itself. It does not refer to the door in relation to the frame or jamb in which it was hung. The term warp shall include bow, cup, and twist. Warp is measured by placing a straightedge/string on the concave face and determining the maximum distance for the straightedge/string to the door face.

Allowable warp tolerances for C/S Doors 1-3/4" (44 mm) or thicker:

- ¼" (6.4 mm) maximum for any 3'-6" x 7'-0" (1067 mm x 2134mm) or smaller door
- ¼" (6.4 mm) maximum in any 3'-6" x 7'-0" (1067 mm x 2134mm) section in any door larger than 3'-6" x 7'-0" (1067 mm x 2134mm)

Note: If the claimed defect is warpage, C/S reserves the right to defer remedy of the defect for a period up to twelve (12) months from the date the product was installed since a temporary warp condition may occur as the door adjusts to local humidity and temperature conditions. The deferral will not be counted against the warranty period.

Exclusions

This warranty does not cover the following:

1. Any condition or appearance caused by failure to follow C/S Storage, Installation, Care and Maintenance Instructions.
2. Doors stored under conditions other than those outlined in C/S Storage, Installation, Care and Maintenance Instructions; or doors stored for more than six months.
3. Normal wear and tear, including dents, mars, abrasion and wear-through of the finished surface or replaceable edgings, as well as deterioration for reasons other than material and workmanship of the door itself.
4. Doors for exterior use. An exterior door is defined as an opening that cannot be climate controlled for temperature and/or humidity on both sides.
5. The warranty against warp does not apply to the following:
 - a. doors wider than 4/0 and longer than 8/0.
 - b. doors hung without a hinge or pivot for every 30" of door height.
 - c. doors with unbalanced construction
 - d. doors with different face materials on opposite sides of the doors
6. Doors that are improperly hung or do not swing freely.
7. This warranty does not cover doors with:
 - a. Cutouts for lights (lites) and/or louvers, which are nearer than 5 inches to any edge of the door.
 - b. Cutouts having less than stated minimums between adjacent cutouts for unit locks, closures, lights (lites), louvers or other hardware cutouts.
 - c. Cutout areas exceeding 40% of the area of the door face. However, waivers in writing from the factory are available on a per job basis. This exclusion is waived on special full light (lite) structural composite lumber (SCL) constructions warranted for life of original installation for interior use.

8. Doors with concealed closers deeper than 2" or wider than 1-1/4" or machined pockets that leave less than 1/4" thick cavity walls.
9. Fading due to exposure to ultra-violet light sources.
10. Incompatibility of hardware with a particular door construction. In additional doors must be vertically attached to frame with required number of hinges or pivots described herein: Doors to be installed with 3 hinges/pivots up to 90" door height. For doors taller than 7' 6" an additional hinge/pivot for every additional 30" of door height or portion thereof.
11. Doors altered, repaired or modified without the consent of the C/S.
12. Repair or replacement of the door or components due to normal wear and tear or due to the fault of negligence of the purchaser or others
13. Doors shipped outside North America.

Storage, Installation, Care, and Maintenance Instructions

The remedies mentioned herein are valid only when products covered by this warranty are properly stored, installed and maintained. There are additional exclusions which apply to this product contained in the Storage, Installation, Care and Maintenance Instructions. If you have not received a copy of the Storage, Installation, Care and Maintenance Instructions, please contact C/S for a copy of this publication. C/S will not be liable for a product that has been damaged by any of the following:

- (1) failure to properly store doors on a flat level surface in a dry, well ventilated building;
- (2) accident, mishandling or improper use;
- (3) defects caused by a failure to provide a suitable installation environment for the product;
- (4) improper installation or maintenance;
- (5) negligent operation;
- (6) use of the product for purposes other than those for which it was designed;
- (7) unauthorized attachments or modifications;
- (8) bow or non-alignment of the frame or jamb in which the door is hung;
- (9) any product components or parts not manufactured by C/S;
- (10) fading due to exposure to ultra-violet light sources;
- (11) fire, flood, earthquake, storms, tornado, acts of nature, or any other cause beyond the control of C/S;
- (12) any other abuse or misuse by the original purchaser or subsequent user. All disclaimers and exclusions contained herein apply under all conditions.

Limitations of Liability

THIS WARRANTY SETS FORTH C/S's MAXIMUM LIABILITY FOR ITS PRODUCTS. C/S SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES. YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. C/S SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE. C/S MAKES NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR TO ANY SUBSEQUENT USER OF THE PRODUCT, EXCEPT AS EXPRESSLY CONTAINED HEREIN. THE REMEDIES CONTAINED HEREIN SHALL BE SOLE AND EXCLUSIVE. IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTIES SHALL BE NO LONGER THAN AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS, THAT PROVIDED IN THE EXPRESSED WARRANTY STATED HEREIN.

Claim Procedure

To initiate a claim under this warranty, contact the distributor or contractor from whom you purchased the C/S doors. If no corrective action has been taken within a reasonable time, contact: C/S Door Division at (800) 972-7214 or fax the following information to (908) 849-4285. Please (a) identify the product that is involved, the date, the name of the distributor or contractor purchased from and the purchase price if known; (b) provide a complete description of the claimed defect, including photos and sketches whenever available; (c) identify yourself and those persons who have already been contacted and state what attempts have already been made to correct the problem; (d) provide the address where the defective product can be inspected; (e) provide a phone number or e-mail address where you can be contacted.

C/S will investigate your claim and within sixty (60) days after notification take appropriate action. C/S may charge a fee for any onsite inspection that is required or that is requested by you. If it is determined that the product has a defect covered by this warranty, the inspection fee will be waived.

This warranty extends to the original purchaser. The term "original purchaser" as used in this warranty means the contractor, distributor or purchaser of the product. This warranty is not assignable and transferable other than to the "original owner". The "original owner" is the person or entity who is the initial owner of the structure into which the product is installed. The failure to provide the original owner with this warranty will not subject C/S to any expressed or implied warranties, liabilities or remedies in excess of those provided herein. This warranty is not applicable outside the U.S. or Canada.

This warranty allocates the risk of product failure between C/S, the purchaser and ultimate users of this product. This allocation is recognized by and reflected in the price of the goods. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms.

Some states do not allow the exclusion or limitation of incidental or consequential damages and/or the limitations on how long an implied warranty lasts, so the above limitations and/or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

C/S is one of the world's leading suppliers of doors, and door and wall protection products. We will gladly offer assistance and advice upon request. Please visit our website at www.c-sgroup.com for more information on C/S products.